

ZYRO WEAR

SHIPPING & DELIVERY POLICY

Everything you need to know about your ZYRO Wear delivery

1. Shipping & Delivery

ZYRO Wear offers PAN-India delivery through our delivery partners. Orders are shipped only to serviceable locations within India.

2. Order Processing

Orders are processed after successful payment confirmation.

- Orders are generally processed and dispatched within 1–2 business days.
- Orders placed on Sundays or public holidays may be processed on the next business day.
- Dispatch timelines may vary during high-demand periods, promotional campaigns, or unforeseen circumstances.

3. Delivery Timeline

Our standard delivery timeline is generally 3–7 business days from the date of dispatch.

- Delivery time may vary depending on the destination, courier service, weather conditions, public holidays, or other circumstances beyond our control.
- Remote or difficult-to-service locations may require additional delivery time.
- The estimated delivery timeline is indicative and may not be guaranteed in every case.

4. Shipping Charges

Applicable shipping charges, if any, will be communicated to the customer before the order is confirmed.

- Any free-shipping offer will be applicable only as per the terms mentioned at the time of purchase.
- Additional charges, where applicable due to special delivery requirements, may be communicated separately.

5. Order Tracking

Once your order has been dispatched, the shipment tracking details will be shared with you through WhatsApp and/or the email address provided while placing the order.

- Use the tracking information to monitor your shipment status.
- If you do not receive the tracking details after dispatch, please contact our support team.

6. Complete & Accurate Delivery Address

Customers must provide a complete, accurate, and serviceable delivery address at the time of placing the order. Providing complete information helps us ensure proper, smooth, and faster delivery.

- Recipient's full name
- House / Flat / Door number
- Street / Road / Area
- Landmark, if applicable
- City / Town
- State
- PIN code
- Valid mobile number

7. Incorrect or Incomplete Address

ZYRO Wear will not be responsible for delays, failed deliveries, returns, or additional delivery charges caused by an incorrect, incomplete, or inaccurate address or contact information provided by the customer.

- Customers are advised to carefully verify all address details before confirming the order.
- If an address correction is required after dispatch, it will be subject to courier feasibility.
- Any additional charges arising from an address correction, re-shipment, or failed delivery may be borne by the customer.

8. Cash on Delivery (COD)

ZYRO Wear does not offer Cash on Delivery (COD).

- All orders must be paid in full through the available online payment method before the order is confirmed.
- Orders will be processed for dispatch only after successful payment confirmation.

9. Delivery Support & Concerns

For any shipping, delivery, tracking, or order-related support, please contact ZYRO Wear:

- Phone / WhatsApp: 7200515977
- You may call or send us a message on WhatsApp.
- Please keep your order number and registered contact details ready so that our team can assist you efficiently.

CUSTOMER SUPPORT
7200515977 • Call / WhatsApp

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